



2025-2029

STRATEGIC PLAN



Our Mission

Metro West Housing Solutions (MWHS) provides quality housing options and transformative opportunities for people and communities.

We accomplish our mission through equitable policies, financial accountability, robust resident services, and innovative property development and management to meet the changing needs of the community. Engaging in collaborative community partnerships is integral to fulfilling this mission.

Our Vision

Strengthen our community by expanding affordable housing options and empowerment opportunities to individuals and families.

VALUES



Provide a diversity of housing options, focusing on low to moderate income households



Achieve environmental excellence



Deliver a range of resident services



Maintain fiscal responsibility



Participate in collaborative opportunities



Strategies

To achieve MWHS's mission, the following strategies will be used to establish annual priorities. Flexibility serves as a cornerstone of the organization's success, evident in the comprehensive strategies created to address the diverse needs of the community.

Invest In Affordable Housing

Responsible Departments:

Development, Property Management, Compliance, Resident Services, Housing Choice Vouchers, Finance, Communications, Human Resources

- Ensure the ongoing allocation of resources to effectively manage existing properties and assets
- Allocate resources to enhance staff skills and knowledge of best practices, technology, and cost-effective approaches to create housing solutions
- Engage in community education and build support around affordable housing
- Strengthen communication channels and advocate for increased resources and programs supporting affordable housing
- Continue to further fair housing practices through ongoing education and training

Expand Affordable Housing Supply

Responsible Departments:
Development, Housing Choice Vouchers,
Communications, Finance

- Pursue opportunities, resources, and collaborations to increase supply of affordable housing units
- Apply for additional housing vouchers, when possible
- Acquire and develop new affordable housing units
- Champion local, state, and national policies designed to expand the availability of affordable housing options
- Collaborate with other affordable housing providers, as requested, to support the purchase, acquisition, and development of affordable housing units

Expand Housing Choices & Services For Residents

Responsible Departments:
Development, Property Management, Resident Services, Finance, Housing Choice Vouchers, Communications

- Continue to pursue new programming and resources for residents
- Expand partnerships with local service providers
- Support county and municipal partners in efforts to increase affordable housing options
- Pursue opportunities to serve very low-income and unhoused community members, when possible
- Continue to adapt communications and materials to ensure accessibility for residents of all languages and abilities

Keep Residents Stably Housed

Responsible Departments:

Development, Property Management, Resident Services, Compliance, Housing Choice Vouchers, Communications

- Maintain safe, secure, and stable environment for all residents, staff and guests.
- Build and foster a strong network of landlords who accept Housing Choice Vouchers
- Strengthen communication channels to support and problem solve before eviction or landlord mediation are required
- Evaluate systems improvements to increase accessibility to housing resources and services
- Make resident services easily accessible and welcoming by offering on-site programming at each community
- Continue to engage in the education of eviction prevention support within Colorado

Elevate MWHS's Reputation As A Preferred Employer

Responsible Departments:

Communications, Human Resources

- Foster an inclusive environment and implement policies to attract and retain top tier talent
- Enhance employee development and well-being through comprehensive benefits, robust training programs and adaptable work schedules
- Advance a culture that values and embraces inclusion and diversity as core principles
- Promote transparent and effective communication across all levels of the organization