

## **Limited English Profiency (LEP) Policy**

It is the policy of Metro West Housing Solutions to provide timely meaningful access for LEP persons to all agency programs and activities. All personnel shall provide free language assistance services to LEP individuals whom they encounter or whenever an LEP person requests language assistance services. All personnel will inform members of the public that language assistance services are available free of charge to LEP persons, and that the agency will provide these services to them.